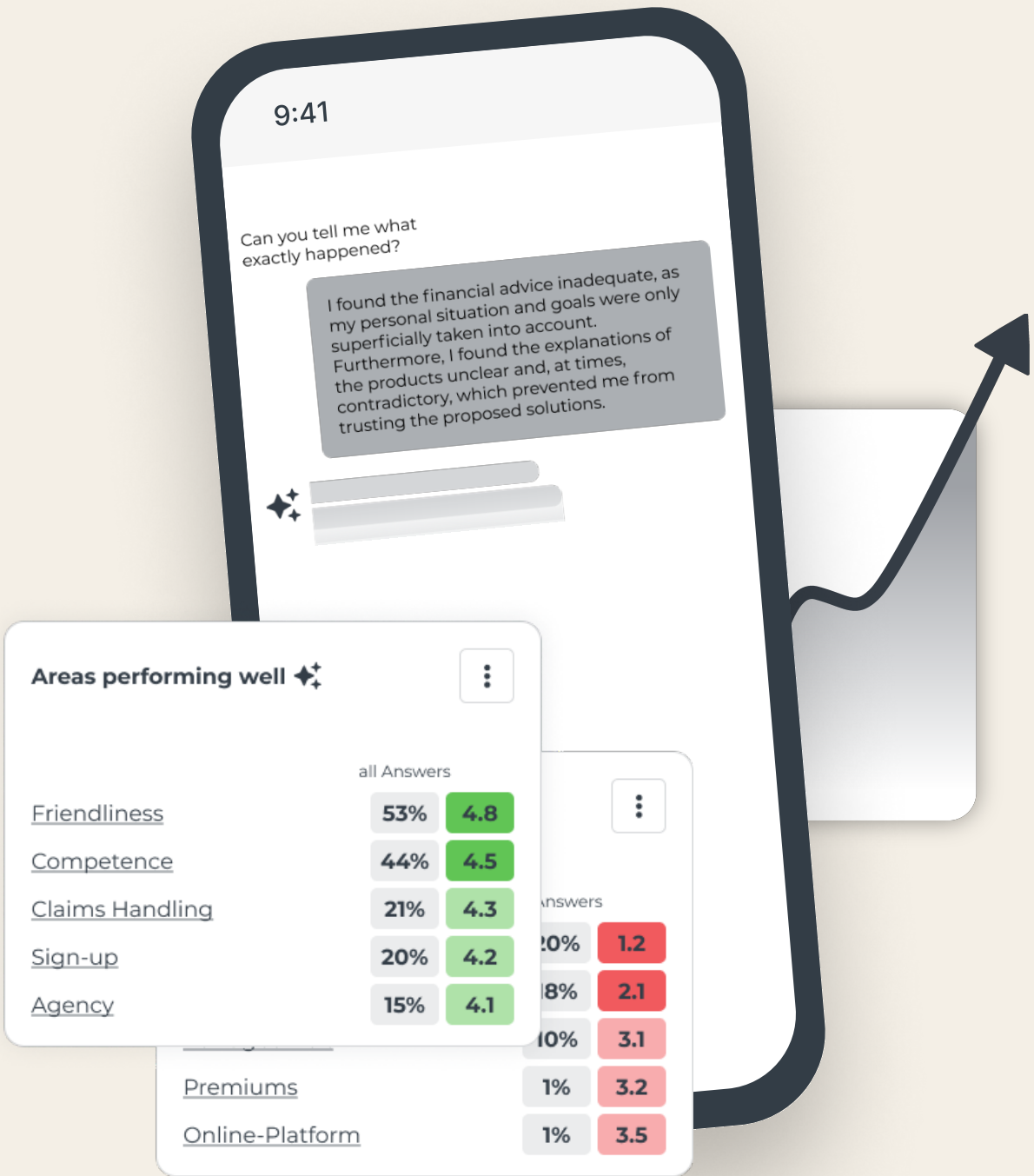


hypt.

Turn Every Customer Interaction Into Growth

Conversational AI for real-time feedback, online reputation, and growth signals. Compliant by design. Live in weeks.

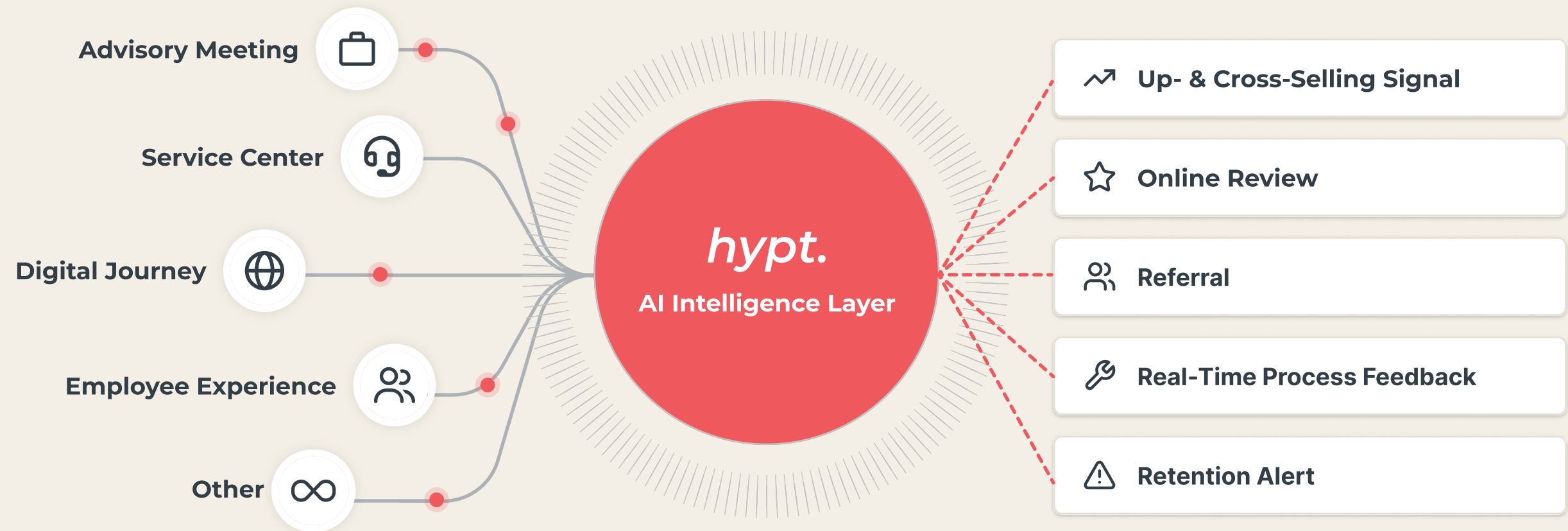


+50 financial institutions across the DACH region trust hypt



hypt captures feedback through dialogue, identifies patterns in real time, and automatically triggers the right follow-up action

Passive feedback becomes active growth – automated, compliant, and scalable across every touchpoint.





Listen

hypt replaces static surveys with AI-driven chat funnels that surface the real reasons behind customer ratings.

30% more and better feedback*



Activate

hypt identifies your happiest customers and moves them, in real time, toward referrals and reviews, while proactively unlocking upsell and cross-sell opportunities to grow customer lifetime value.

+50% activation rate*



Grow

Get the most out of every customer interaction: higher satisfaction, faster revenue growth, and stronger retention.

+35% customer value*

*Average customer performance over 12 months

Deployed at Every Touchpoint

hypt scales across your entire organization with minimal effort.



Advisory

After every personal interaction



Service Center

Automated post-support



Digital Journey

From onboarding to transaction



Employee Experience

Front- and back-office surveys

Enterprise-Grade Security

hypt meets the highest security and compliance standards for banks and insurance companies.



GDPR



DORA



EU & Swiss Hosting



Enterprise Grade Security

Measurable Results Across the DACH Region

+40%

faster revenue growth*

+49%

faster profit growth*

51%

stronger customer retention*

*Gartner CX Report

hypt makes a decisive contribution to realizing our vision of „Inspiring Sustainability,” delivering valuable customer insights every day and bringing in new clients. A true game changer.”

Marcel Oertle

Member of the Board & Head of Retail Banking, Berner Kantonalbank



Interested?

Our experts will show you how hypt works for your organization, or learn more at hypt.io

Book a Demo

Robin Muntwyler – Head of Business Development

robin@hypt.ch